



## Informed Consent, Fees and Policies

Welcome! I look forward to working with you. Please review, sign and return the Consent Form before your first appointment. Feel free to contact us if you have any questions.

Vivian Lord, N.D. earned her Diploma of Naturopathic Doctor from the Boucher Institute of Naturopathic Medicine, one of 7 colleges in North America accredited by the Council of Naturopathic Medical Education (CNME). Prior to this, she earned a Bachelor of Human Kinetics at the University of British Columbia, Canada. She is currently a licensed naturopathic doctor in the province of British Columbia, Canada. All licensed naturopathic doctors in North America must graduate from a CNME accredited college, pass the same set of licensing exams, meet their local State or Province requirements, and maintain specific ongoing educational requirements to maintain licensure.

Naturopathic doctors are not licensed to practice medicine in the State of New York. Dr. Lord is not a medical doctor and she does not practice medicine. Furthermore, her services are not meant to replace those provided by licensed healthcare practitioner and she advises that you maintain regular medical care with a licensed medical provider.

In her practice, Dr. Lord consults with you regarding your health goals and makes recommendations using natural therapeutics. These may include herbal medicine, nutritional supplementation, homeopathy, lifestyle and dietary modification. Her mission is to provide you with the best possible care.

### Fees

*Intro consult	15 min	no charge
Initial visit (Adult)	60 - 90 min	\$220
Initial visit (Child)	60 - 90 min	\$180
Follow up visit (Adult)	30 min	\$110
Follow up visit (Child)	30 min	\$85

### Other Billable Fees:

- Supplementation (vitamins, botanicals, nutrients) are extra charges.
- Emails or phone calls discussing a new condition or concerns
- Phone calls beyond 5 minutes
- Phone calls and emails are billable according to the above half hour fee schedule

\* Please note: the purpose of the introductory consult is to have the opportunity to meet Dr. Lord, ask questions, and learn about her approach and how it may best fit with your needs. Specific health concerns or recommendations are not discussed during this appointment.

Cancellation policy:

1. A non-emergency cancellation less than 24 hours in advance of your appointment will incur the full cost of the initial visit or \$35 for return visits.

Payment Policy:

1. Payment is due at the time services are rendered.
2. Accepted forms of payment are:
  - a. In person appointments: cash, check, and credit card.
  - b. Skype appointments: credit card, paypal.

I have read and understand the information provided, as well as the fee, cancellation and payment policies. I agree to the services provided by Vivian Lord, ND.

\_\_\_\_\_  
Name (*Please Print*)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date (mm/dd/yyyy)